





AXON Instructor Course



TASER
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**Axon Flex/Body, SYNC, CAD/RMS Interface and
Evidence.com - User Manual**



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Ofc Brett Kaczynski 52266

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AXON  **flex**™

The image displays the AXON Flex camera system components. At the top center is a black, ruggedized camera unit with a circular lens and a lightning bolt logo. Below it, to the left, is a black mounting bracket with a silver-colored lens. To the right of the bracket is a pair of black tactical sunglasses with blue-tinted lenses. The entire setup is presented against a white background within a grey border.

**The Axon Flex is an On-Officer camera system from
TASER International**



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AXON Flex is the leader in On-Officer Point of View Camera systems. The AXON Flex has been used in many different situation and scenarios

AXON **flex**™

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The diagram shows three components of the AXON flex system. A coiled black cable, labeled 'Connecting Cable' with a yellow arrow, is connected to a black rectangular 'Controller/Battery' unit. A yellow arrow points to the 'Controller/Battery' unit. A black 'Flex Camera' is connected to the controller via a cable, and a yellow arrow points to it. The AXON flex logo is at the top left, and the TASER TRAINING ACADEMY logo is at the bottom right.

Connecting Cable

Controller/Battery

Flex Camera

Three components make up the Flex system

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- All videos and metadata are stored in the camera
- Storage in the Flex camera is a non-removable 8 GB SD card
- The lens has a 75 degree field of view

Axon Flex Camera


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The AXON Flex camera houses the camera, data storage, and microphone. Data is encrypted and stored on a 8 gigabyte SD card.

Built as close to the human eye as possible. (Wanting to represent the perception of officers)



AXON *flex*™

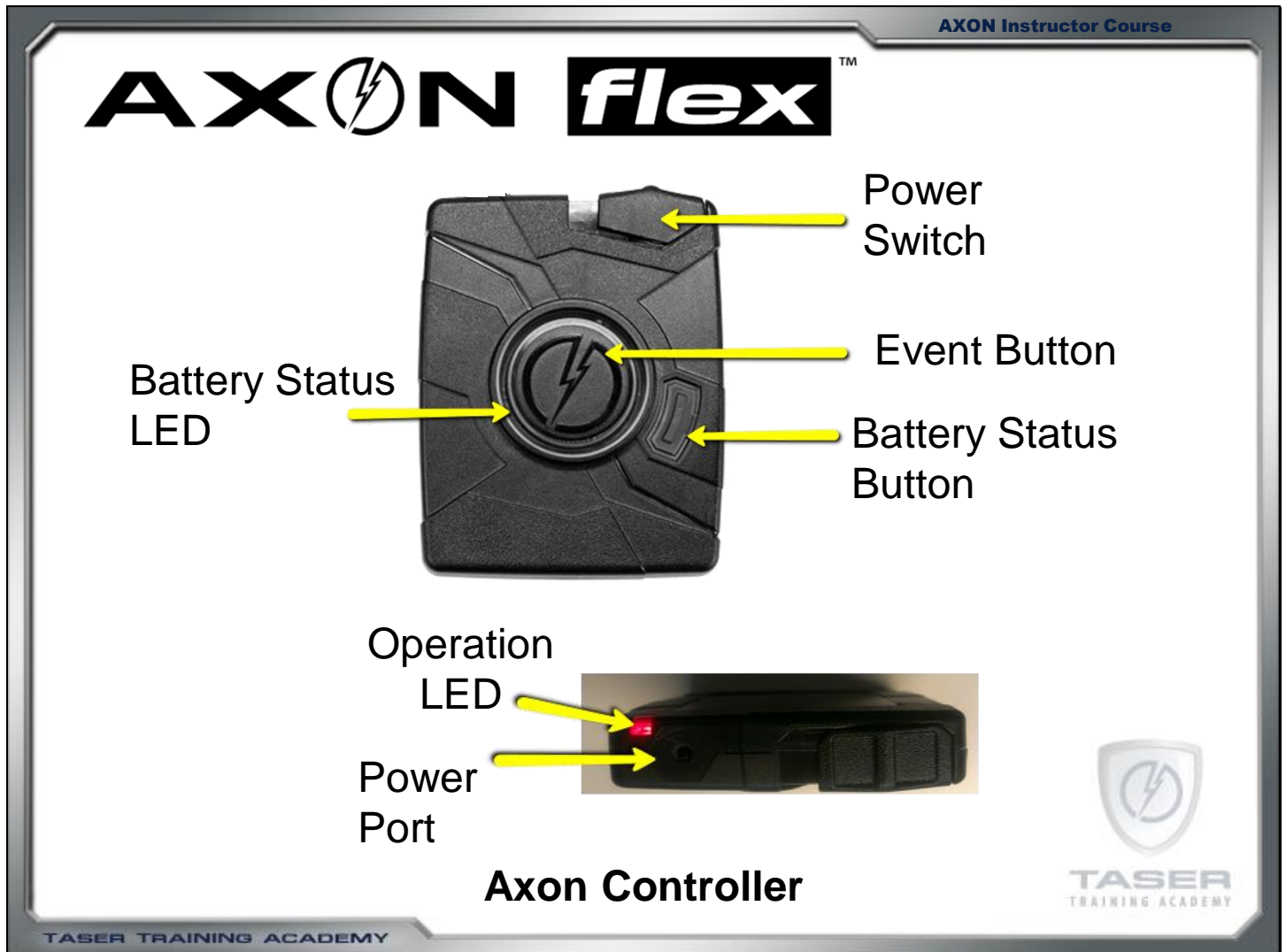


- The Controller is the power source for the AXON Flex system
- Videos are started and stopped from the Controller
- It is designed to provide 12+ hours in buffering mode when fully charged

Axon Controller



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Controller Battery Status	LED Indication
100% - 40%	Solid Green
40% - 20%	Solid Yellow
20% - 0 %	Solid Red
Completely Depleted / Dead	Flashing Red and Yellow

Battery Status



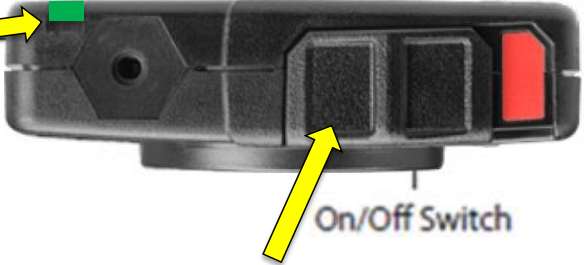
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AXON *flex*™

Top View

Operation LED Light



On/Off Switch

Operation LED	Operating Mode
Blinking Red	Recording
Blinking Green	Buffering
Solid Red	Booting Up
Blinking Yellow	The Cable is Disconnected

System Operation Status

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Notice the Operation LED Light at the top of the Controller. Notice on the graph four different colors of the LED light and the definitions of each light.



There are two ways to change the quality of the camera (Admin only):

- Evidence.Com
 - Select the “Settings” tab and look in the “Configuration Setting” sub-folder under “TASER video settings”
- Evidence SYNC
 - In the “Device Settings” tab

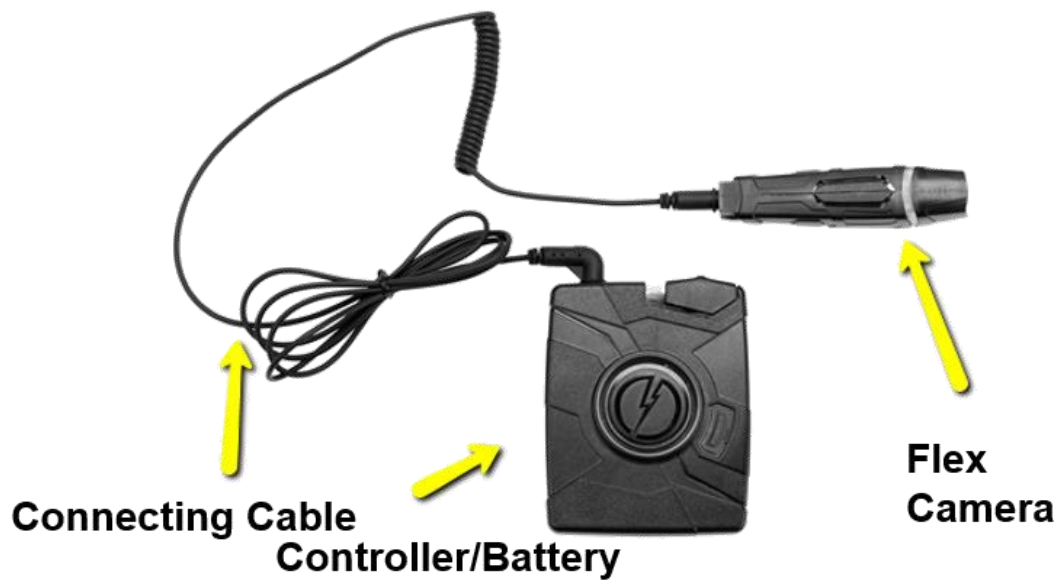
Highest Quality	4 hrs.
Medium Quality	8 hrs.
Lowest Quality	12 hrs.

Recording Quality/Time



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Connect the straight cable end into the back of Camera
Connect the right angle cable into the top of the Controller



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1



2



3



4



- The Wire Management Clip holds the wire in place
- Not using the clip may cause a disconnect which will prevent the camera from recording or stop videos that are actively recording



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AXON **flex**TM



Oakley Eyewear Mount

Collar Mount





Epaulette Mount

Mounting Options



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Oakley Glasses: The AXON Flex camera can be attached to Oakley Flak Jacket® glasses. With this system, the camera is designed to directly capture your point of view because it is mounted at eye level.

Collar Mount: This mount consists of an inside magnetic clip combined with a metal band designed to wrap underneath the collar, towards the back of the neck to offer more support for the shirt collar.

Epaulette Mount: Designed for uniforms and shirts that have an epaulette.

AXON  **flex** TM



Evidence.com Docking Station



Computer USB



Wall USB Charger



Charging Methods





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There are two ways to charge your devices:


- 1- ETM device which not only uploads the data to EVIDENCE.com but also charges the devices
- 2- The AXON Flex system also comes with a sync cable and wall mount USB charger. Both AXON Flex camera and Controller can be charged using sync cable and USB wall mount charger

AXON  **flex** TM



Controller Battery Status	LED Indication
Full Charge.	Solid Green
Charging in Progress.	Solid Yellow
20 Percent Charge or Less.	Solid Red

Charging Status


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Notice the Battery LED and the definitions of each light.

Green – Fully Charged

Yellow – 20 -40 %


Red – Less than 20%

If the Battery LED is giving a blinking Red and Yellow, the battery has been completely depleted and needs a full recharge.

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AXON Flex Controller




- Charges in 4 - 6 hrs. from a completely depleted level
- Can be charged using the Sync/charging cable

AXON Flex Camera



- Small internal battery that requires charging to maintain the time stamp function
- Charges within 15 minutes

Battery Charging



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AXON Flex Controller – Depending on how it's charging could affect the charge rate. For example, recharge time is a lot longer if charging off of a computer USB port rather than a wall mount or ETM.

AXON Flex camera – Will charge within 15 – 20 minutes depending on the type charging as well.

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The logo for AXON flex, with "AXON" in a bold, sans-serif font and "flex" in a stylized, italicized font within a black rectangular box. A small trademark symbol (TM) is to the right.

A black, ruggedized rectangular device, the AXON flex Controller. It has a central circular button with a lightning bolt icon. A yellow arrow points to this button.

- To start recording a video, double tap the Event button on the Controller
- To stop recording, press and hold the Event button for about five seconds

Recording Videos

The TASER logo, featuring a shield with a lightning bolt inside.

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The Event button is located on the front and center of the Controller.

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Glasses cleaning bag

Glasses

Replacement lenses

Glasses array case

Glasses mount

USB wall charger

Sync cables x2

Straight cable

Coiled cable

Controller

Camera

Moto G

Moto G charger

Belt holster

Belt clips 1&2

Epaulette mount

Issued Parts

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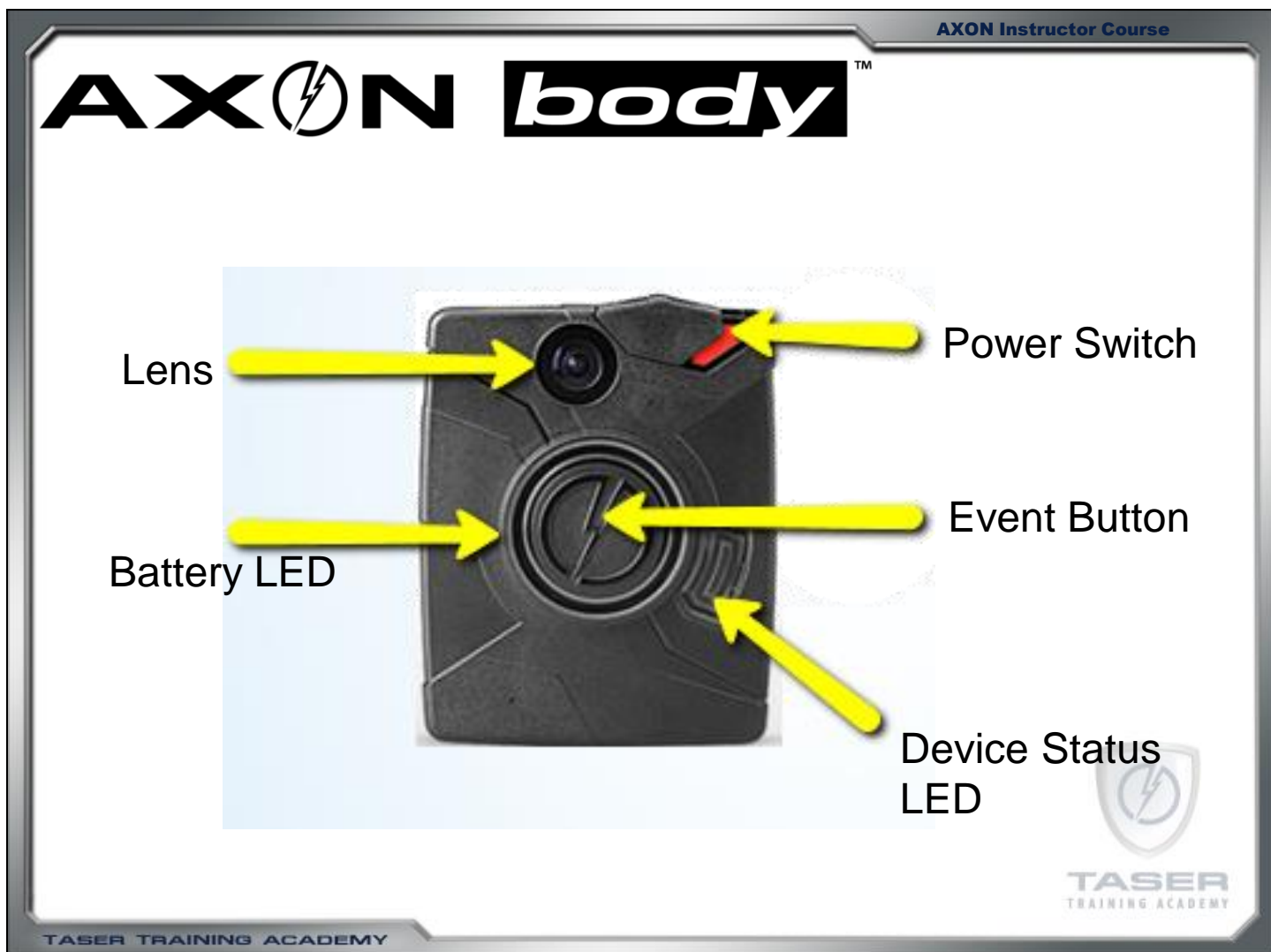
AXON *body*™

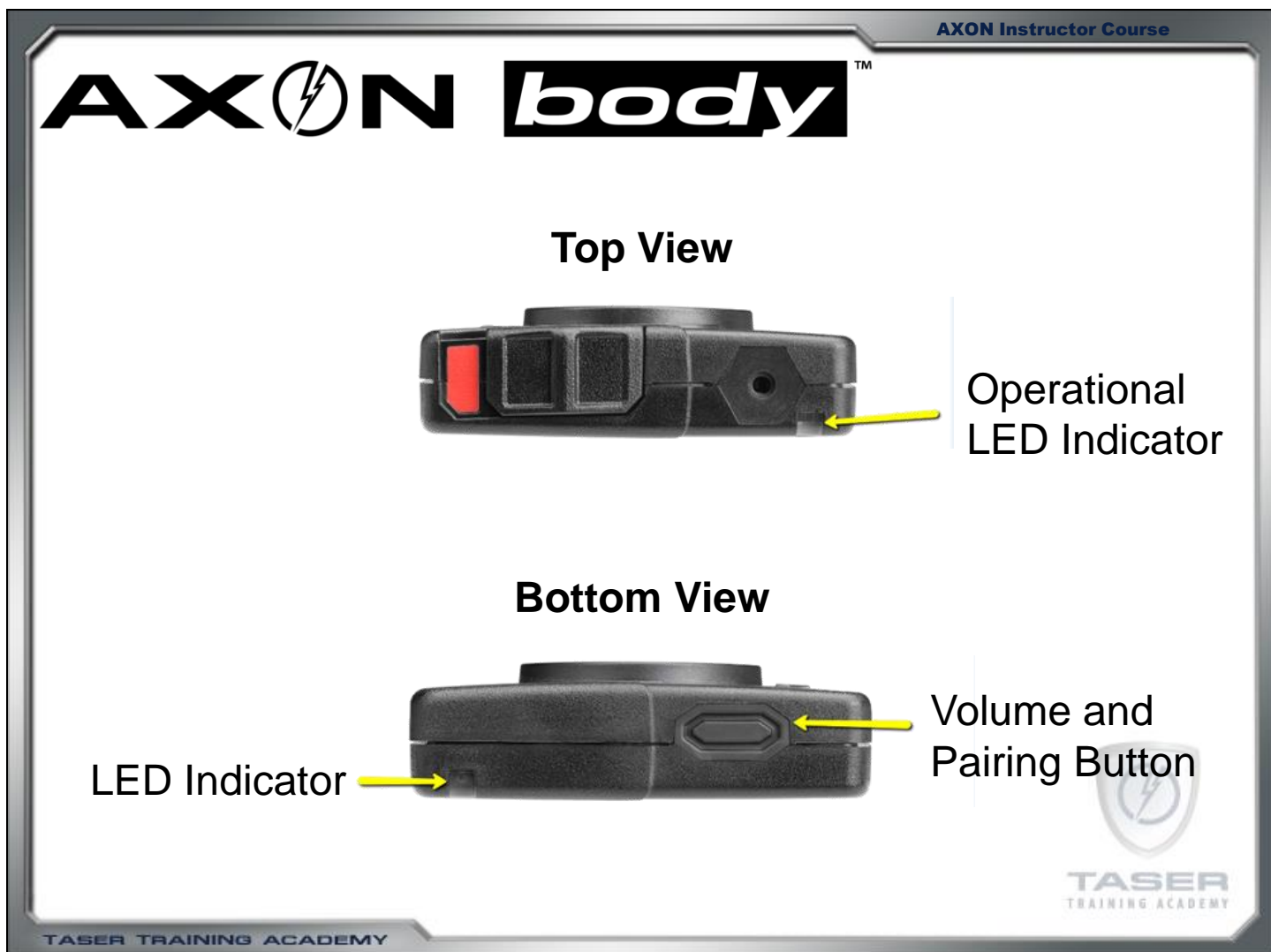


- The AXON Body is a One-Piece On-Officer Audio/Video Recording Device.
- The Lens has a 130 Degree Field of View



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AXON **body**™



Event
Button

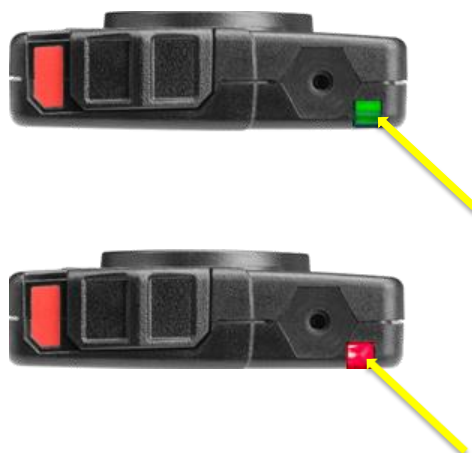
- To Start Recording:
Double tap the Event Button. (There will be a visual and audible notification)
- To Stop Recording:
Press and Hold Event Button for 5 Full Seconds. (There will a visual and audible notification)

Operation



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Operation LED	Operating Mode
Blinking Red	Recording
Blinking Green	Buffering
Solid Red	Booting Up



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When you leave the station, your camera should be in the on position. That way when you contact someone you just double tap the Event button and the video will have the 30 second pre-event buffer with no audio. Just like MVR, the audio won't start until the record function is engaged, but it shows what the user and the subject are doing just before contact. This prevents you from having to wait for the camera to boot up before you can start a recording if you are out in the field with the camera in the off position. As per General Orders, when driving Code 3 or responding to level 1 and 2 calls your camera should be recording while enroute.

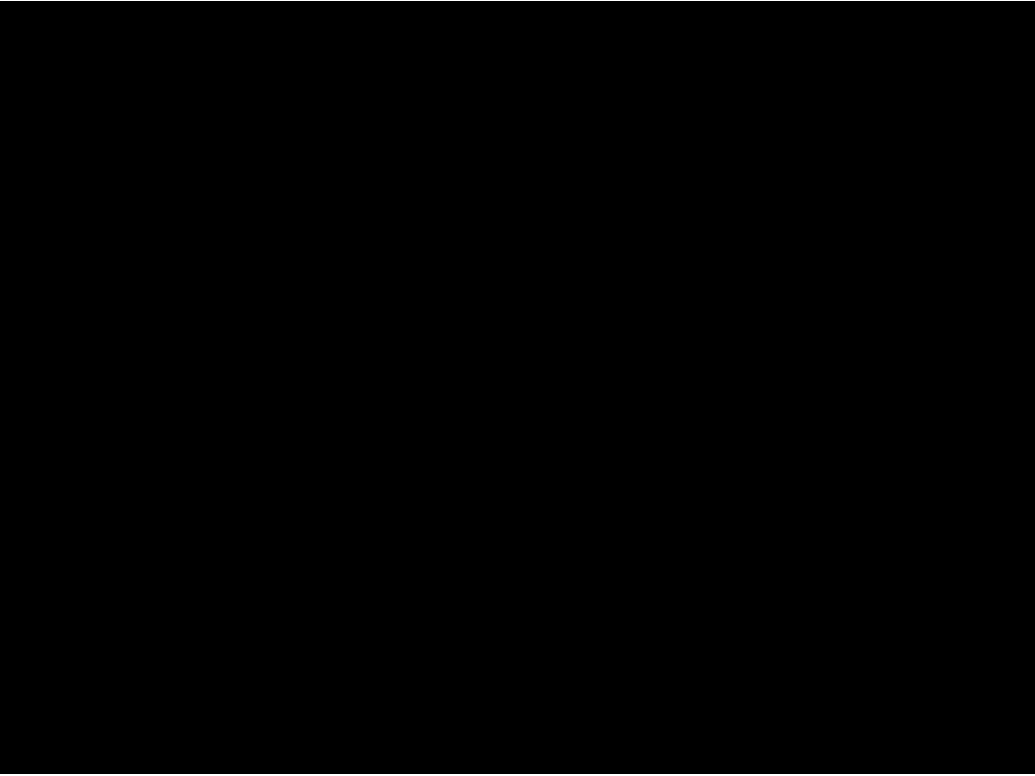
Camera usage in the field



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Camera usage in the field (Pre Event buffer)

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ANDROID**Apple iPhone**

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Our application supports both Android and IOS based phones.

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AXON MOBILE™ AXON flex™

Step 1: Download the AXON Mobile App (**DO NOT USE A PERSONAL DEVICE**)

Step 2: Verify that the software installed properly on your Bluetooth device (phone).

Step 3: Open the Settings menu. Turn on your Bluetooth option.

Step 4: Make sure the AXON Flex is connected properly. Make sure the Controller is in “OFF” mode.

Step 5: Press and Hold the Volume/Pairing button first. While holding the Volume Pairing button, turn the Controller on. Remember to keep holding the Volume/ Pairing Button up to 15 seconds.

Step 6: Once the AXON Flex camera starts to blink GREEN, the system is now in pairing mode.



Step 7: Now return back to smartphone and search for new devices. The AXON Flex unit should be listed by the four digits on the device.

Step 8: Select the AXON Flex you wish to connect, CONFIRM paired device.

Step 9: Confirm the pairing was successful by checking the Live Preview on the AXON Mobile App.

Pairing your AXON Flex to a Smart Device

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Step 1: The AXON Mobil App can be download from the Google Play Store (Android Market) or the Apple App store. Both versions are free.

Step 2: Verify by opening the App, you will be asked to pair an AXON Flex.

Step 3: Turn on Bluetooth option on your device (phone).

Step 4: Connect the AXON Flex camera and Controller, but do not turn the system on.

Step 5: While hold the Pairing button, turn on the Controller.

AXON MOBILE™ **AXON body™**

AXON Instructor Course

Step 1: Download the AXON Mobile App **(DO NOT USE A PERSONAL DEVICE)**


Step 2: Verify that the software installed properly on your Bluetooth device (phone).

Step 3: Open the Settings menu. Turn on your Bluetooth option.

Step 4: Make sure the AXON Body is in “OFF” mode.

Step 5: Press and Hold the Volume/Pairing button first. While holding the Volume Pairing button, turn the AXON Body on. Remember to keep holding the Volume/ Pairing Button up to 15 seconds.

Step 6: Once the AXON Body camera starts to blink GREEN, the system is now in pairing mode.



Step 7: Now return back to smartphone and search for new devices. The AXON Body unit should be listed by the four digits on the device.

Step 8: Select the AXON Body you wish to connect, CONFIRM paired device.

Step 9: Confirm the pairing was successful by checking the Live Preview on the AXON Mobile App.

Pairing your AXON Body to a Smart Device

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TASER TRAINING ACADEMY

Step 1: Download the AXON Mobile App

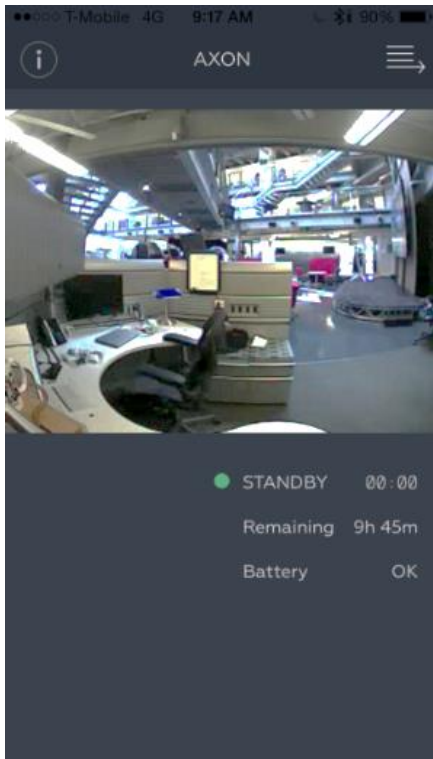
Step 2: Verify that the software installed properly on your Bluetooth device (phone).

Step 3: Open the Settings menu. Turn on your Bluetooth option.

Step 4: Make sure the AXON Body is in “OFF” mode.

Step 5: Press and Hold the Volume/Pairing button first. While holding the Volume Pairing button, turn the AXON Body on. Remember to keep holding the Volume/ Pairing Button up to 15 seconds.

AXON MOBILE™



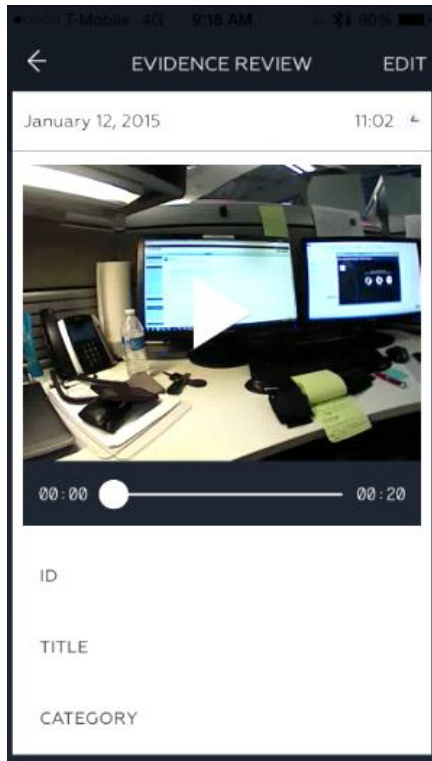
- Live Preview will allow you to remotely view over Bluetooth streaming directly from the Axon camera
- There is only five frames per second when streaming to a mobile device over Bluetooth

Live Preview



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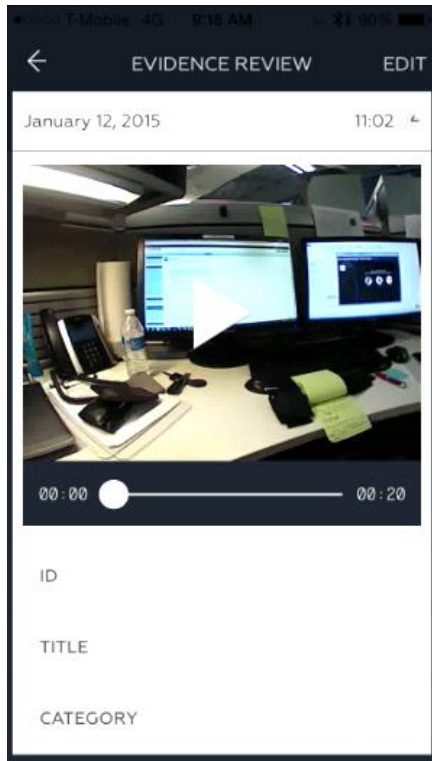
- While videos are still on the Axon camera they can be viewed before upload
- The video playback on a mobile device, like the live preview function, is also only five frames per second when streaming over Bluetooth

Video Playback



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- To label the videos before they are uploaded, select the video from the list
- Once selected, there will be options in which the Title, ID, and Category* can be changed
- Case numbers shall be labeled in the ID field

Labeling Videos



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- Taser Axon body worn cameras currently used by the Tucson Police Department do not cause RFI errors on INTOX 8000
- The Moto G mobile device issued with the cameras may cause an RFI the same as any other cellphone

RFI on the INTOX 8000



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Uploading AXON videos



EVIDENCE.COM™

These are the three ways to upload AXON videos to Evidence.com No data is stored on City of Tucson servers



These are three options to upload digital data to EVIDENCE.com services.

Evidence.com Dock



- Timestamp synchronization occurs when a camera is connected to evidence.com via a dock

C11 Sergeants Office - 2 six bay docks (four open bays for Motors)

C12 Briefing - 2 six bay docks (four open bays for Motors)

C12 Motor Office – 2 six bay docks (all bays are for Motors)

C13 Debrief - 2 six bay docks (four open bays for Motors)

C14 Laptop Room - 2 six bay docks (four open bays for Motors)

C15 Debrief - 1 six bay docks (all bays are for Motors)

C15 Bikes/Walking - 2 six bay docks (all bays are for Bikes/Walking)

7575 E Speedway -2 six bay docks (all bays are for Motors)



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Docking the Camera



- When docking a camera, make sure the charge port slides in first and the imager is facing up
- Make sure to keep the magnet side down



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This is very important so that you do not damage your AXON Flex camera. Please plug in the Camera and Controller with the connecting cable ports facing toward the ETM. The Camera lens should be facing out of the ETM when uploading. When the camera is plugged in, it will: upload videos to the EVIDENCE.com account the camera registered to, charge the camera, and update firmware.

Docking the Camera



Camera Action	Camera LED Indication
Device Ready (All Videos Uploaded Successfully to Evidence.com) and Fully Charged.	Solid Green
In Queue Awaiting Upload.	Solid Yellow
Initial Connection (Momentary).	Solid Red
ETM has No Communication with Camera.	LED Off
Uploading Data.	Blinking Yellow
Firmware Update/Internal Battery Charging/ Memory Full.	Blinking Red and Yellow DO NOT Remove the Camera from the ETM.
ETM or Network Error.	Blinking Red, Yellow, and then Green
Device Is Not Assigned	Flashing Red



Docking the Controller



- When docking the Controller, it will give you a status light to show the level of charge

Controller Battery Status	LED Indication
Full Charge.	Solid Green
Charging in Progress.	Solid Yellow
20 Percent Charge or Less.	Solid Red



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CAD Interface

Automated Video Labeling

The evidence.com interface uses the data from your unit history in the Computer Aided Dispatch (CAD) system. You must be checked out on an Event within three minutes of the start of your recording and you have to stop recording within three minutes after you are cleared from the Event. Any videos recorded inside the -3/+3 minute window should be matched, so you do not have to start and stop recordings exclusively based on the Event time beginning and end. This rule also applies to when you are not checked out on an Event and record video. Since there is no Event times to cross reference, there is nothing for the interface to do with it. It is perfectly acceptable to record videos while not on an Event, just understand that you will have to manually label these videos.



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CAD Interface

Automated Video Labeling

When the interface matches the CAD data from your unit history Events to the timestamps of the videos you recorded in evidence.com, it labels the videos with the appropriate data in the ID field. If the Event did not result in a Case (no case number was assigned to the Event), the CAD data is sent to evidence.com and it labels the ID field with the Event number. If there was a Case number assigned, the system waits for the Records Management System (RMS) data as it cannot overwrite an Event number with a Case number at a later date. An exception to this process is an S-Sam clearance. The interface is set so that when a Case number is assigned and the call is cleared S-Sam, the Case number is sent to evidence.com the same as it would if it was an Event number. It will label the ID field without waiting for RMS data because there will be no Case report written.



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CAD Interface

Automated Video Labeling

Each morning at 0600hrs we (the automated system) send the previous five days of CAD/RMS data to evidence.com through the interface and it is usually completed processing by 0930hrs. This means that all videos that were uploaded for cleared Events before that time should be touched by the system and have the Event number added into the ID field. All videos that do not have a data match between CAD and evidence.com, or the video is waiting for RMS data, it will be in the "Unmatched" Category. **IF YOU DO NOT UPLOAD YOUR VIDEOS WITHIN FOUR(+) DAYS OF RECORDING THEM, OR YOU DO NOT HAVE YOUR CASE REPORT APPROVED TO LEVEL 2 WITHIN FOUR(+) DAYS OF THE INCIDENT OCCURRING, THE INTERFACE WILL NOT TAG YOUR VIDEOS. EVER. YOU WILL NEED TO LABEL THEM MANUALLY.** Per General Orders, all videos must have the ID field labeled with the Case number when one is assigned.



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RMS Interface / Automated Categorization

On an open Incident module
 Select the "Charges" sub menu (1)
 Click Charges "Add" (2)
 Type the appropriate UCR then select it in "Offense" (3)
 Click the "Charge type" drop down menu and select one (4)
 F = Felony
 M = Misdemeanor
 C = Civil and everything not otherwise coded
 P = Petty Offense
 S = Status Offense

If a report reaches Approval level 2 within four(+) days of the Event creation, the interface will send the RMS data

The Categories are tied to the Charge type in Intergraph

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EVIDENCE SYNC

- Find the SYNC software in the start menu
- Use the search function if you cannot locate it
- All CF-53 laptops have SYNC on them

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EVIDENCE⚡SYNC™

EVIDENCE⚡SYNC™

Online 2.08.5


User

Password

Agency .evidence.com

[Forgot Password](#)

Log In


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- SYNC takes approximately five minutes to load on a laptop when running off the air card
- Log into your EVIDENCE.com or SYNC account using the same username and password

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EVIDENCE SYNC

SYNC

Help

Mode

- Online
- MDT
- Offline
- Learn more

Language

Auto-Update

Shut down

EVIDENCE SYNC

Online 3.14.37

User

bkaczyn1

Password

Agency

tucsonpd.evidence.com

Forgot Password

Sign in

If you do not have an account in evidence.com, switch to MDT mode MDT mode will allow you to view videos from a camera

Log In

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EVIDENCE SYNC



- Connect the SYNC/Charging Cable into the back of the camera
- Connect the USB end into the USB port of your computer after SYNC has loaded

Connecting Camera to your Computer



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EVIDENCE SYNC™

Online 2.08.5

View Upload Queue

X78000367

Firmware: 1.6.19-A52T

Upload All

Video List

Filters: OFF From: 00:00 September 12 2013 To: 00:00 September 13 2013 Status: A

Select all	Title	Timestamp	Duration	Status
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1015	Sep 12 2013 10:15:58	00:00:35	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:12	00:00:12	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:30	00:00:17	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:50	00:00:20	On device

Upload Selected Edit Selected View Uploaded

Device Settings

Once the camera loads, the videos on it can be accessed

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EVIDENCE Sync is software created by TASER International Inc.

Once the AXON Flex camera is connected, click on the “DEVICE VIDEOS” tab. There will be an option to upload all videos to the EVIDENCE.com services.

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EVIDENCE SYNC

SYNC Help Upload Settings

EVIDENCE SYNC Online 3.14.37 Kaczynski, Brett (52266) Sign out

Upload Queue

Devices

X78046438
Kaczynski, Brett (52266)
Firmware: 1.12.6-A59T

Upload All

Folders Search

- ★ Favorites
 - Desktop
 - Downloads
 - Recent Items
- ▼ Libraries
 - Documents
 - Music
 - Pictures
 - Videos
- ▼ Computer
 - C:
 - Storage (D:)
 - G:
 - Users (I:)
 - ITStore (N:)
 - Common (S:)
 - Z:

Video List

Filters: OFF From: 12:00 16 February 2016 To: 13:00 16 February 2016 Status: All

<input type="checkbox"/>	Title	Timestamp	Duration	Status	Gallery
<input checked="" type="checkbox"/>	AXON Body Video 2016-02-16 122456	16 Feb 2016 12:24:56	00:00:22	On device	
<input type="checkbox"/>	AXON Body Video 2016-02-16 122518	16 Feb 2016 12:25:18	00:00:21	On device	
<input type="checkbox"/>	AXON Body Video 2016-02-16 122552	16 Feb 2016 12:25:52	00:00:30	On device	

View Uploaded 1 file selected **Next**

Click here to play

Title: AXON Body Video 2016-02-16 122456
Categories:
ID:

Device Settings

Select the video(s) you want to label the ID field or Categorize by checking the box on the left and clicking Next

Labeling the ID field or adding a Category

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EVIDENCE SYNC

SYNC Help Upload Settings

Online 3.14.37 Kaczynski, Brett (52266) Sign out

Upload Queue

Devices




X78046438
Kaczynski, Brett (52266)
Firmware: 1.12.6-A59T
[Upload All](#)

Folders [Search](#)

- ★ Favorites
 - Desktop
 - Downloads
 - Recent Items
- Libraries
 - Documents
 - Music
 - Pictures
 - Videos
- Computer
 - C:
 - Storage (D:)
 - G:
 - Users (I:)
 - ITStore (N:)
 - Common (S:)
 - Z:

Video List

Title	Bulk Edit ID	Bulk Edit Categories	Bulk Edit Assignee
 ...y Video 2016-02-16 122456	Edit ID	Edit Categories	Kaczynski, Brett (52266)

[Save](#) [Upload](#)


Device Settings

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EVIDENCE SYNC™

Online 2.08.5

View Upload Queue



X78000367
Firmware: 1.6.19-A52T
[Upload All](#)

Video List

Filters: [OFF](#) From: [00:00](#) [September 12 2013](#) To: [00:00](#) [September 13 2013](#) Status: [All](#)

<input type="checkbox"/> Select all	Title	Timestamp	Duration	Status
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1015	Sep 12 2013 10:15:58	00:00:35	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:12	00:00:12	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:30	00:00:17	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-12 1016	Sep 12 2013 10:16:50	00:00:20	On device

[Upload Selected](#) [Edit Selected](#) [View Uploaded](#)

Device Settings

The SYNC software allows you to view videos on the camera using a computer Admins can also use it to upload videos

Viewing/Uploading AXON Videos

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EVIDENCE SYNC

EVIDENCE SYNC

Online 2.08.5


View Upload Queue



X78000367

Firmware: 1.6.19-A52T

Upload All



00:00:0000:00:35

Title: AXON Flex Video 2013-09-12 1015

Categories:

Id:

When using SYNC, the videos are viewed at the full 30fps
This occurs before the videos are uploaded to evidence.com

Viewing Videos

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To preview videos off of the AXON Flex camera, simply click on the “PREVIEW” tab. This will open a new window that will allow you to preview specific videos.

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EVIDENCE SYNC™

- Start the EVIDENCE SYNC software
- Connect the SYNC/Charging Cable to the camera
- Connect the USB end into the USB port of your computer
- Log in to your EVIDENCE.com account
- Firmware auto updates when cameras are docked

Updating Firmware

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Updating firmware on your AXON Flex system:

Step 1: Open the EVIDENCE Sync software

Step 2: Connect the Sync Cable to the camera and then into the USB port on your computer

Step 3: Log in to your EVIDENCE.com account


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EVIDENCE⚡SYNC™

EVIDENCE⚡SYNC™

Online 2.08.5

View Upload Queue



X78008541

Firmware: 1.4.4-A51T

Upgrade to version: 1.6.19-A52T


There is a firmware update available, it's recommended that you update this device. Would you like to update now?

Update Now

Don't Update Now

When the AXON Flex camera is recognized, it will automatically check for a firmware update. If one is available, it will show in the window on the right.

Updating Firmware



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TRAINING ACADEMY

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If there is an update available it will show in the in yellow letters

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EVIDENCE SYNC

EVIDENCE SYNC

Online 2.08.5

View Upload Queue



Updating. Do not disconnect.

Welcome to EVIDENCE SYNC:



TASER CEW

Warning: Firmware update is in progress!
Please do not disconnect the device

OK



TASER CAM HD



AXON flex DVR

Please connect a device,
then select it from the device list.

During the firmware update, allow the process to continue
without interruption

Updating Firmware



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The firmware update process should not be interrupted


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EVIDENCE SYNC

EVIDENCE SYNC

Online 2.08.5

View Upload Queue



X78006461
Firmware: 1.6.19-A52T
[Upload All](#)

Video List

Device Settings

Filters: OFF From: 00:00 September 3 2013 To: 00:00 September 6 2013 Status: All


<input type="checkbox"/> Select all	Title	Timestamp	Duration	Status
<input type="checkbox"/>	AXON Flex Video 2013-09-03 1500	Sep 3 2013 15:00:04	00:00:06	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-03 1611	Sep 3 2013 16:11:52	00:02:29	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-05 1009	Sep 5 2013 10:09:48	00:00:07	On device
<input type="checkbox"/>	AXON Flex Video 2013-09-05 1016	Sep 5 2013 10:16:04	00:06:06	On device

[Upload Selected](#) [Edit Selected](#) [View Uploaded](#)

After the update, the home page will be visible

The Video List and Device Settings can now be selected

Updating Firmware



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EVIDENCE SYNC

Online 2.08.5

View Upload Queue

X78008541
Firmware: 1.6.19-A52T

Video List

Serial Number: X78008541
Device Type: AXON FLEX
Firmware: 1.6.19-A52T

Device Settings

Device Name: X78008541
Assignee:

Device Mode:
☒ Online ☐ Offline

Camera Orientation:
☐ Mounted on left ☒ Mounted on right

Microphone:
☒ On ☐ Muted

Video Quality:
☐ Better Quality ☐ Balanced ☒ Faster Upload

Preroll Buffer:
☐ On ☒ Off

Admins can change the orientation of the Flex camera to be worn on the left or right side from SYNC or evidence.com

Camera Configuration

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The DEVICE SETTINGS tab on the left of the screen will allow you to adjust the: Video quality, Microphone Capabilities, Orientation of the Flex, and Mode of usage.

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TUCSON POLICE DEPT

Don't recognize this agency?

SIGN IN

REGISTER

USERNAME


PASSWORD

SIGN IN


Forgot your username or password?

Introducing Axon Body 2 and Axon Fleet.

AXON BODY 2 → AXON FLEET →



Open an internet web browser and go to <https://tucsonpd.evidence.com>



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My Dashboard - Dashboard X

https://tucsonpd.evidence.com/index.aspx?class=UIX&proc=Dashboard

 EVIDENCE CASES DEVICES REPORTS ADMIN HELP

KACZYNSKI, BRETT (52266)
Last login 12 Jan 2016
[SIGN OUT]



SYSTEM ALERTS

WARNING: IP Restrictions not enabled Update

WARNING: CEW diagnostic data sharing not enabled Update


CRITICAL DEVICE ALERTS

View all

MODEL	SERIAL NO.	ERROR STATUS	FIRMWARE	WARRANTY
X2	x30000ewt	Critical Error	Rev.04.010	28 Dec 2013
X2	zzx300a4e	Critical Error	Rev.03.045	08 Jun 2013
X2	x30000ext	Critical Error	Rev.04.020	28 Dec 2013
X2	x30000f2n	Critical Error	Rev.04.010	28 Dec 2013
X2	zzx300a77	Critical Error	Rev.04.010	08 Jun 2013

The Axon symbol (dashboard) will always bring you back to the home page

Dashboard



Evidence



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My Evidence - My Profile

https://tucsonpd.evidence.com/index.aspx?class=UIX&proc=Evidence&page=EvidenceSearch&search=search&owner_id=subscriber:fbf3c74572b94c07967d02db530

EVIDENCE

CASES

DEVICES

REPORTS

ADMIN

HELP

KACZYNSKI, BRETT (52266)

Last login 14 Jan 2016

[SIGN OUT]

ALL EVIDENCE

MY EVIDENCE

EVIDENCE MAP

SHARED EVIDENCE

IMPORT EVIDENCE

ID:

FILE:

OWNER:

UPLOADED BY:

TAG:

GROUP:

DATE:

FROM:

TO:

CATEGORY:

FILE TYPE:

STATUS:

Recorded Date

Any

Any

Any

Any

Active

FLAGGED:

Any

SEARCH

UPDATE ID

ADD CATEGORY

REASSIGN

REDACT

SHARE

DOWNLOAD

DELETE

RESTORE

EXPORT

371 Files Found | 0 files selected

PAGE LAYOUT: Table

ID	CATEGORY	TITLE	FILE TYPE	OWNER	UPLOADED BY	UPLOAD DATE	RECORDED DATE	STATUS	DURATION
test	CAD	AXON Body Video 2015-12-23 0816	Video	Kaczynski, Brett	Kaczynski, Brett	23 Dec 2015 - 08:52:33	23 Dec 2015 - 08:16:30	Active	2:01
test	CAD	AXON Body Video 2015-12-23 0816	Video	Kaczynski, Brett	Kaczynski, Brett	23 Dec 2015 - 08:53:03	23 Dec 2015 - 08:16:04	Active	0:45
		AXON Flex Video 2015-12-		Kaczynski,	Kaczynski,	22 Dec 2015 -	22 Dec 2015 -		

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The My Evidence tab will filter out evidence to just the person who is logged in

My Evidence

AXON Instructor Course

EVIDENCE.COM™

My Evidence - My Profile - X

https://tucsonpd.evidence.com/index.aspx?class=UIX&proc=Evidence&page=EvidenceSearch&search=search&owner_id=subscriber:fbf3c74572b94c07967d02db530: [subscriber]

ALL EVIDENCE MY EVIDENCE EVIDENCE MAP SHARED EVIDENCE IMPORT EVIDENCE

ID: TITLE: OWNER: Kaczynski, Brett (52266) UPLOADED BY: TAG: GROUP:

DATE: Recorded Date FROM: TO: CATEGORY: Any FILE TYPE: Any STATUS: Active

FLAGGED: Any

UPDATE ID ADD CATEGORY REASSIGN REDACT SHARE DOWNLOAD

NEW ID: 999999999

UPDATE CANCEL

371 Files Found | 2 files selected

ID	CATEGORY	TITLE	FILE TYPE	OWNER	UPLOADED BY	UPLOAD DATE	RECORDED DATE	STATUS	DURATION
<input checked="" type="checkbox"/> test	CAD	AXON Body Video 2015-12-23 0816	Video	Kaczynski, Brett	Kaczynski, Brett	23 Dec 2015 - 08:52:33	23 Dec 2015 - 08:16:30	Active	2:01
<input checked="" type="checkbox"/> test	CAD	AXON Body Video 2015-12-23 0816	Video	Kaczynski, Brett	Kaczynski, Brett	23 Dec 2015 - 08:53:03	23 Dec 2015 - 08:16:04	Active	0:45
<input type="checkbox"/> test	CAD	AXON Flex Video 2015-12-22 1615	Video	Kaczynski, Brett	Kaczynski, Brett	22 Dec 2015 - 16:17:56	22 Dec 2015 - 16:15:54	Active	0:50

PAGE LAYOUT: Table

To add a case number to a video from the evidence screen, check the box on the left for the appropriate videos, click UPDATE ID, add the case number, and click UPDATE

Labeling Videos

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Kaczynski, Brett (52266)

M:

TO:

CATEGORY:
Any

FILE TYPE:
Any

NEW ID: 9999999999

UPDATE

CANCEL

TITLE

FILE
TYPE

OWNER

UPLOADED
BY


UPLOAD DATE

↑ RECOR
DATE

If the Event is split into two Cases, The ID field should be labeled with both Case numbers separated by a space
The ID field can fit up to 24 characters

Labeling Videos

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AXON Body Video 2015-12-23 0816 ✓

ID: test

Click here to switch to the traditional media player.

DOWNLOAD

FLAG

SHARE

ADD TO CASE

REASSIGN

VIEW AUDIT TRAIL

EXTEND RETENTION PERIOD

DELETE

Viewed by bkaczynski (tucsonpd.evidence.com) on 14 Jan 2016

METADATA

Assigned To: Kaczynski, Brett (52266)

Recorded: 23 Dec 2015 08:16:04 -07:00

Uploaded On: 23 Dec 2015 08:53:03 -07:00

Uploaded By: Kaczynski, Brett (52266)

Deletion scheduled for: 20 Jun 2016 08:16:04 -07:00

File Size: 8.8 MB

SOURCE

Serial#: x78047134

Model: Axon Body

CASES

CATEGORIES

To add a case number to a video from the video player screen, click the pencil next to the video title

The text box for the ID field can now be edited

Labeling Videos

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6 Files Found | 6 selected

<input type="checkbox"/>	ID	CATEGORY	TITLE	FILE TYPE	OWNER	UPLOADED BY	UPLOAD DATE	RECORDED DATE	STATUS	DURATION
<input checked="" type="checkbox"/>	Unmatched		Axon Flex Video 2015-10-19					04 Dec 2015 - 10:19:26	Active	0:47
<input checked="" type="checkbox"/>	Add	Unmatched	Axon Flex Video 2015-10-18					04 Dec 2015 - 10:18:29	Active	0:54
<input checked="" type="checkbox"/>	Add	Unmatched	Axon Flex Video 2015-10-02					04 Dec 2015 - 10:02:06	Active	0:40
<input checked="" type="checkbox"/>	Add	Unmatched	Axon Flex Video 2015-12-04 0954	Video	Kaczynski, Brett	Kaczynski, Brett	04 Dec 2015 - 09:54:42	04 Dec 2015 - 09:54:50	Active	1:27
<input checked="" type="checkbox"/>	Add	Unmatched	Axon Flex Video 2015-12-04 0947	Video	Kaczynski, Brett	Kaczynski, Brett	04 Dec 2015 - 09:50:47	04 Dec 2015 - 09:47:58	Active	0:32
<input checked="" type="checkbox"/>	Add	Unmatched	Axon Flex Video 2015-12-04 0947	Video	Kaczynski, Brett	Kaczynski, Brett	04 Dec 2015 - 09:50:37	04 Dec 2015 - 09:47:33	Active	0:22

NEW CATEGORY:

- CAD
- Civil/All other incidents
- Felony
- Misdemeanor
- Pending Review
- Petty Offense
- Restricted (IA)
- Restricted (Non IA)
- Status Offense
- Unmatched

UPDATE

Categorizing Videos

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To add a Category to a video from the evidence screen, check the box on the left for the appropriate videos, click ADD CATEGORY, select the Category from the drop down list, and click UPDATE

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AXON Flex Video 2015-12- X

https://tucsonpd.evidence.com/index.aspx?class=UDX&proc=Evidence&page=EvidenceView&evidence_id=7e287709824e48e7abf24b6aa25e576c&partner_id=d7b9b5d

Deletion scheduled for: Unscheduled
File Size: 9.7 MB

SOURCE
Serial#: x78052283
Model: Axon Flex

CASES

CATEGORIES
1. CAD
2. Unmatched

TAGS
Add tags by typing and pressing Enter

LOCATION

CLIPS & MARKERS

REDACTIONS

EXTRACTIONS

Start tucsonpd.evidence.com...

CATEGORIES

- Select a category -

ADD DONE

CAD × Unmatched ×

TAGS

To add a Category to a video from the video player screen, click the pencil next to CATEGORIES, select the Category from the drop down list, then click ADD

Categorizing Videos

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AXON Flex Video 2015-12- X

https://tucsonpd.evidence.com/index.aspx?class=UDX&proc=Evidence&page=EvidenceView&evidence_id=7e287709824e48e7abf24b6aa25e576c&partner_id=d7b9b5c

Deletion scheduled for: **Unscheduled**
File Size: **9.7 MB**

SOURCE
Serial#: **x78052283**
Model: **Axon Flex**

CASES

CATEGORIES
1. CAD
2. Unmatched

TAGS
Add tags by typing and pressing Enter

LOCATION

CLIPS & MARKERS

REDACTIONS

EXTRACTIONS

Start tucsonpd.evidence.com...

CATEGORIES

- Select a category -

ADD DONE

CAD × Unmatched ×

TAGS

You can also delete unwanted Categories from this screen
If the video has a case number associated the CAD Category shall not be used

Categorizing Videos

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All Evidence - My Profile - X

https://tucsonpd.evidence.com/index.aspx?class=UIX&proc=Evidence&page=EvidenceSearch&status=open

EVIDENCE

CASES

DEVICES

REPORTS

ADMIN

HELP

KACZYNSKI, BRETT (52266)
Last login 14 Jan 2016
[SIGN OUT]

ALL EVIDENCE

MY EVIDENCE

EVIDENCE MAP

SHARED EVIDENCE

IMPORT EVIDENCE

ID:

TITLE:

OWNER:

UPLOADED BY:

TAG:

GROUP:

DATE:

FROM:

TO:

CATEGORY:

FILE TYPE:

STATUS:

Recorded Date

Any

Any

Active

FLAGGED:

Any

SEARCH

UPDATE ID

ADD CATEGORY

REASSIGN

REDACT

SHARE

DOWNLOAD

DELETE

RESTORE

EXPORT

53806 Files Found | 0 files selected

PAGE LAYOUT: Table

ID	CATEGORY	TITLE	FILE TYPE	OWNER	UPLOADED BY	UPLOAD DATE	↑ RECORDED DATE	STATUS	DURATION
----	----------	-------	-----------	-------	-------------	-------------	-----------------	--------	----------

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To search for videos, use the search boxes to help narrow down the results Case numbers are listed under ID

Searching for Evidence

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Evidence.com

https://tucsonpd.evidence.com/?class=UIX&proc=Login&logout_reason=session_expired&return_url=%2f%3fcl%3dUIX%26pr%3dDashboard%26logout_reason%3dst

AXON Evidence.com TUCSON POLICE DEPT Don't recognize this agency?

SIGN IN REGISTER

For security purposes, you were automatically signed out after 15 minutes of inactivity.

USERNAME


PASSWORD

SIGN IN

Forgot your username or password?

Introducing Axon Body 2 and Axon Fleet.


AXON BODY 2 → AXON FLEET →



Evidence.com 1.30 (130-release-193) — 20.0 / Chrome / 47 © 2016 TASER International, Inc. All Rights Reserved. Privacy Policy

Evidence.com will sign you out after 15 minutes of inactivity

Auto Sign Out



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Evidence.com is web based and follows CJIS rules.

Video Request System

Requesting Videos

- Videos can be requested by using the webform
- The Video Request link is on the TPD wiki
- City Prosecutors will make their own requests

Tucson Police Department Video Request	Request Form	Status	Search
	BWC Users		Sign Out 52266

Tucson Police Department Video Request Form
Items in yellow are required.

Select which video source you would like to request:
☐ MVR (In Car Camera) ☒ BWC (Body Worn Camera)

Requestor Information:

Agency:

Your Payroll: Phone Number: Division/Section: Squad Unit:

Non-Redacted Copies: Redacted Copies:

Video Information:

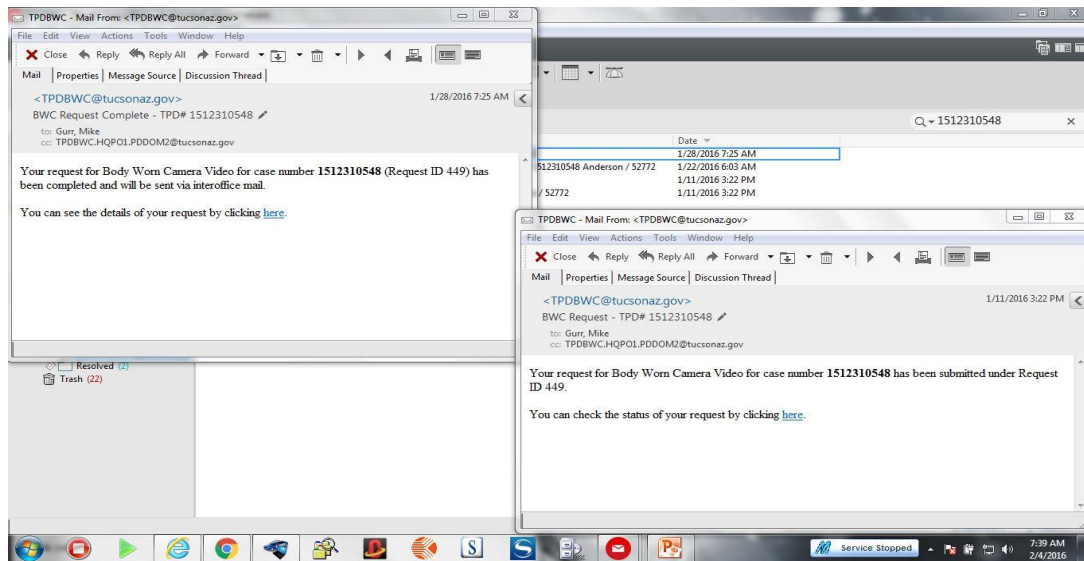
Case/Event Number: Incident Date: Incident Time:

Officer PR:

Special Instructions:

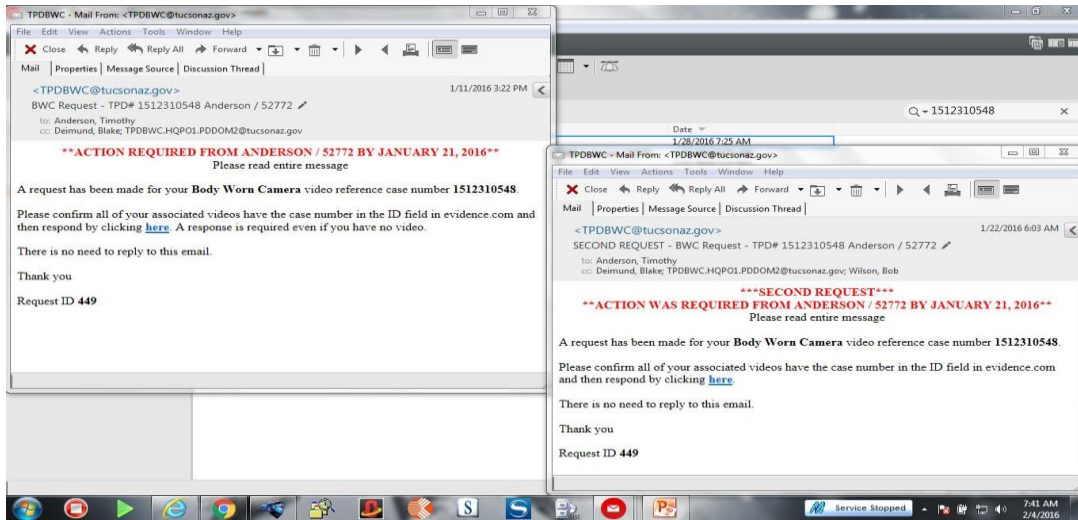
Any additional officer's videos associated to this case will be automatically added to this request.

Video Request System Automated Emails (Requestor)



The requestor of a video will receive an email informing them of a successful request creation. The requestor will also receive an email when the request is completed.

Video Request System Automated Emails (User)



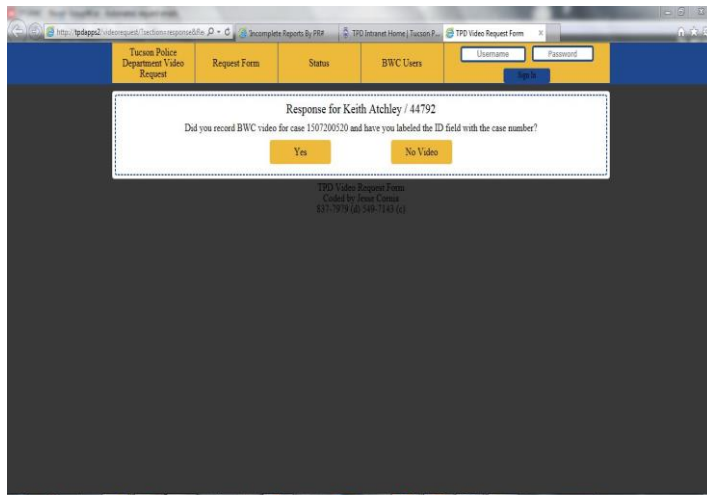
A camera user and their supervisor will receive a message when a user is named in a video request. If the request has not been handled after ten days, the message is resent and their Captain is also included.

Video Request System User Actions

The screenshot shows a web browser window with the URL <http://tpdapps2.videorequest/sections/response&Re...>. The page has a blue header with navigation links: "Tucson Police Department Video Request", "Request Form", "Status", and "BWC Users". There are also input fields for "Username" and "Password" with a "Sign In" button. The main content area is a white box with a dashed border containing the text: "Response for Keith Atchley / 44792" and "Did you record BWC video for case 1507200520 and have you labeled the ID field with the case number?". Below this text are two yellow buttons: "Yes" and "No Video". At the bottom of the white box, it says "TPD Video Request Form", "Coded by Jesse Cornia", and "837-7979 (d) 549-7143 (c)".

When a user clicks the link in the email they are brought to the webform where they can indicate video status

Video Request System User Actions



- If a camera user is off work for an extended period of time, the user's supervisor is responsible for handling the request
- The supervisor can access the systems the same way as the user



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Video Request System Status Page

Submitted Requests
(Requests that have been submitted but not all users have responded)

Waiting for response (no action required)
Initial Email Not Sent (send the initial email)
No response within 10 days (send 2nd request)
2nd request sent (no action required)
No response within 10 days of 2nd request (contact division captain)

Request ID	Date Submitted	Request Type	Case/Event Number
498	01/28/16	BWC	1508250493
499	01/28/16	BWC	1509150526
521 (Redaction)	02/03/16	BWC	1512260077
522 (Redaction)	02/03/16	BWC	1508080463

All Users Responded
(Requests all users have responded to but no one is currently working)

Request ID	Date Submitted	Request Type	Case/Event Number	Date All Users Responded

Working Requests
(Requests that are currently being worked)

Request ID	Date Submitted	Request Type	Case/Event Number	Date All Users Responded	Date Work Began	User Working Request

The video request system also has a status page that shows all active requests. All requests are archived and searchable via the search function.

Reviewing Videos

1) Moto G - Use the Moto G to watch a video before it is uploaded to evidence.com.

Pros - This is the quickest way because you can do it right after you stop recording in the field.

Cons - The sound might not be as good as some would like to hear what people are saying (use earbuds if available) and the frame rate is only 5-7fps. It requires a paired Moto G.

2) Taser SYNC - Plug your camera into a laptop and play videos through the Taser SYNC software before they are uploaded to evidence.com.

Pros - No waiting for videos to upload, full 30fps frame rate, good audio through a laptop.

Cons - You have to turn off your camera and plug it in via a SYNC cable into the laptop. Sync takes about 4 minutes to load when wireless is enabled (once the program is loaded there is no wait time for the videos).

3) Evidence.com via laptop in the field - Use a laptop and watch videos after they are uploaded to evidence.com

Pros - Full 30fps frame rate, good audio through a laptop.

Cons - You have to wait for the video to be uploaded to evidence.com then you have to log into evidence.com and find the videos. Because this is web based and you are on a Verizon air card/MultiP you may experience issues with buffering of the videos or the servers may be down.

4) Evidence.com via a laptop with wireless disabled or a desktop in the station - Use a laptop (wireless disabled) or desktop in a station with an ethernet cable plugged in after the videos are uploaded to evidence.com.

Pros - Full 30fps frame rate, good audio through a laptop/desktop, no buffering issues (minus whatever is created by our own city network).

Cons - You have to wait for the video to be uploaded to evidence.com then you have to log into evidence.com and find the videos. Because this is web based, the servers may be down.



Documenting a Body Worn Camera was used

A concern that has come up with both prosecutors and defense is how do we know if an officer has a body worn camera. To reduce issues with all parties (including ourselves) we send out the user list to the local prosecutors, who in turn provided it to defense. We continuously update and send the list as changes occur. This will help both TPD and the prosecutors with unnecessary requests. This still requires the user to document that they used their camera by bullet pointing in the very beginning or ending of their narrative **BODY WORN CAMERA USED**.

PCAO had contacted us and advised that there was a case where the officer who is assigned a camera wrote in his report that he had a camera and did not use it. The PCAO found this helpful because the defense would have called it into question based on the user list but this was mitigated by the officer documenting it up front. If you find yourself on a scene and realize you haven't activated your camera, do so as soon as possible. It is better to get less video than none at all.



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Report Writing

For the most part your report writing shouldn't change. You do not need to review a video if you do not feel it is necessary. This is up to you based on your needs and abilities. When writing a report, always document your probable cause. It is not acceptable to just say "The arrestee admitted he committed a crime. See video for details"

The idea behind the video is to supplement your report writing. Remember that a detective, officer, or prosecutor will still need the appropriate information about the incident without reviewing your video. Some things may be more or less important based on what your camera can capture. If the only way the information is being documented is through your writing, you may need more details. This would be true when documenting a smell or a use of force when someone tenses up and attempts to pull away. These things cannot be captured by the camera. You as the user and report writer will need to decide what is important. If you feel an exact quote is important then you may wish to review the video. Do not contradict yourself in your report in relation to your video.



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City Court Civil Hearings

BODY WORN CAMERA

Civil Court video viewing laptops

Instructions:

The power switch is the slider on the right (pull towards you).

Select the "TPD" profile. The password is "TPD" (upper case).

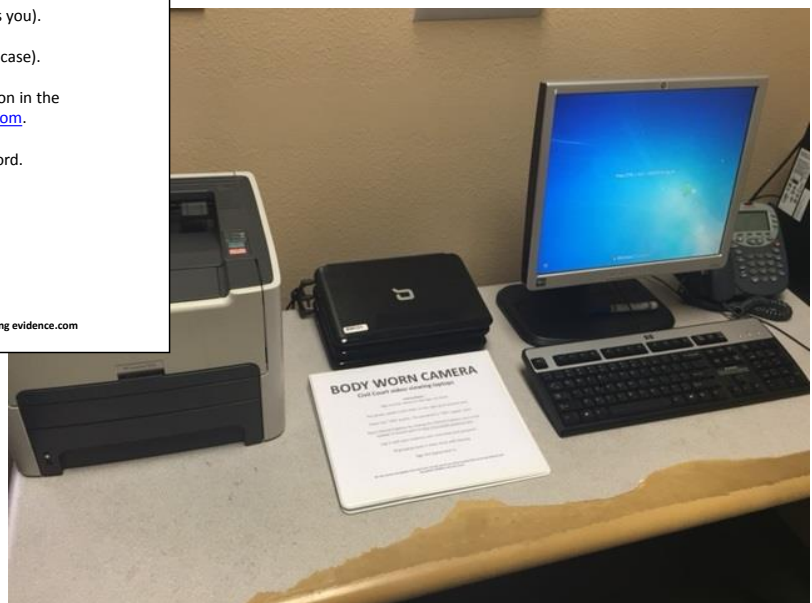
Open Internet Explorer by clicking the Internet Explorer icon in the taskbar. It should open to <http://tucsonpd.evidence.com>.

Log in with your evidence.com username and password.

Plug laptop back in when done with hearing.

Do not remove the laptops from City Court. Do not use for any other purpose than accessing evidence.com GroupWise TPDBWC with any issues.

Netbooks with instructions are available in the City Court liaison office



These are to be used in Civil Hearings if the officer wants to present body worn camera video

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Troubleshooting

- Consult the User Manual when lights on the body worn camera system are abnormal
- Most issues are created by a disconnected or damaged cable Try using a spare cable
- If your camera is not deployable, notify your supervisor and send a detailed message to TPDBWC@tucsonaz.gov



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Questions???

Email TPDBWC@tucsonaz.gov
with any issues or questions



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